



**WELCOME TO  
NAPLES, ITALY!**



OUR MISSION IS TO PROVIDE

**QUALITY**

GOODS & SERVICES AT A

**SAVINGS**

AND TO SUPPORT

NAVY QUALITY OF LIFE PROGRAMS





THE NAVY EXCHANGE CONTRIBUTES  
**70% OF ALL PROFITS**  
TO SUPPORT NAVY MWR  
QUALITY OF LIFE PROGRAMS







SINCE 1946 THE NAVY EXCHANGE  
HAS CONTRIBUTED OVER  
**\$2.3 BILLION**  
TO SUPPORT NAVY MWR  
QUALITY OF LIFE PROGRAMS



## ❖ Spirits and Tobacco

- ❖ Cigarettes are limited to 6 cartons a month per authorized patron.
- ❖ Spirits are limited to 6 liters per month per authorized patron.
- ❖ Beer and wine have no limit.

❖ Ration Cards for spirits and tobacco are issued by Pass & I.D. (Front Gate S.S.-Mon-Sat, 0900-1700, bring Travel Orders) and are under regulation by the Italian Government.

❖ You must be 21 years or older to purchase alcoholic beverages unless you are an active duty service member.

# PENNY POLICY

Military Exchanges rely on the Department of Defense to fill most of our transportation needs, which includes shipping us coins. DoD has determined that pennies are too heavy and are not cost effective to ship.

Rounding to the nearest nickel has been used in American Military communities overseas since 1980. Our "round-up, round-down" policy applies only to cash purchases. If the last digit of the total purchase ends in three, four, six or seven, your purchase will be rounded to the nearest nickel. If the last digit of the total purchase ends in one, two, eight, or nine, your total purchase would be rounded to the nearest dime. This is a break even policy we believe is fair and equitable.



# SIGN UP FOR AN ACCOUNT AT mynavyexchange.com AND DESIGNATE NAPLES OR CAPO AS YOUR STORE.

Your Store # [Naples Main Navy E...](#) [Change your store »](#)

[Weekly Ad](#)

[Find a Store](#)

[Customer Service](#)

[Gift Cards](#)

[Account >](#)



[Cart >](#)



Hi



## PICKUP

Order online & pick up at  
your preferred NEX store







# SALES FLYERS

Visit our weekly flyer  
by scanning here



A [myNavyExchange.com](http://myNavyExchange.com)  
account is required to view flyer.  
Sign up today!







## It's like **getting paid** to save!

Sign up for **NEXt Level Rewards** and get even more benefits, savings, and value on top of our everyday low prices. You'll earn rewards with every purchase in store and online!

- ❖ Instant savings – receive a \$10 NEX e-gift card when you join
- ❖ Monthly rewards - \$5 back for every \$250 spent, in store and online
  - ❖ Annual \$10 birthday coupon
- ❖ Exclusive scratch cards with savings of 5% up to FREE
  - ❖ Access to exclusive coupons and offers
  - ❖ Early notice of our biggest sales and promotions
    - ❖ And more surprises in store!



# BUY ONLINE PICK UP IN PERSON



- Customer can make a purchase at [myNavyExchange.com](https://myNavyExchange.com) and then walk into the store within just a few hours, present order number, and pick up the order. Saves you time and possible shipping costs. Uniform items are included as well.



# SHOPPING SURVEY

Tell us about your  
shopping experience  
and enter to

**Win 1 of 4 \$250  
NEX Gift Cards  
awarded each month.**

GO TO: **myNavyExchange.com**  
AND CLICK ON "TAKE A SURVEY"



# NEXTgen

## SCHOLARS PROGRAM



Your NEX is committed to helping your family and community. Our NEXT Gen Scholars Program (formerly A-OK Student Reward Program) is our way of supporting students in the military community by rewarding hard work and good grades. Since its inception, the NEXT Gen Scholars Program has awarded over \$738,500 in savings bonds in Series EE U.S. savings bonds and monetary awards with the help of our generous vendor partners. All eligible students\* will be entered into a quarterly drawing for monetary awards of \$2,500, \$1,500, \$1,000 or \$500 for a total of \$5,500 per quarter. Eligible students include family members of active duty members, reservist and military retirees in grades 1-12 who obtains a "B" grade average or equivalent. Homeschooled students can also qualify with acknowledgement that the student has a "B" average or equivalent record of accomplishment. All eligible students\* receive an NEXT Gen discount coupon which qualifies them for \$10 off an in-store purchase of \$20 or more.

### To Enter

Bring your report card from the last grading period to your NEX customer service desk and fill out an entry form. Eligible Students in grades 1-12 who have a "B" grade point average equivalent or better will participate in a quarterly drawing for monetary awards of \$2,500, \$1,500, \$1,000 or \$500 for a total of \$5,500 per quarter. All eligible students receive a NEXT Gen discount coupon which qualifies them for \$10 off an in-store purchase of \$20 or more.



Apply online at  
[MYECP.com](http://MYECP.com)



# LOW MONTHLY PAYMENTS!

LOW INTEREST • EXCLUSIVE DEALS  
NO LATE FEES • NO ANNUAL FEES • NO OVER LIMIT FEES

# LOW PRICE!

# GUARANTEE



# RESIDENTIAL SERVICES OFFICE

Location: NEX Mall  
Support Site

Hours of  
Operation: Monday – Saturday  
10am – 6pm  
Sunday  
Closed

Phone 081.813-5341  
Numbers: 081.813-5319  
081.813-5357







# MAIN STORE & MALL CONCESSIONS

## HOURS OF OPERATION

**MON-SAT 1000-1900**

**SUN 1000-1800**

MAIN STORE	081-813-5372	
TAILOR / LAUNDRY DRY CLEANING	081-502-7353	
VODAFONE	081-979-9137	
BARBER/BEAUTY	081-502-7349	
GOURMET SHOP	320-827-7659	
WATCH REPAIR	081-502-7372	
FLOWER SHOP	081-813-2104	
JANZ MEDICAL SUPPLIES	081-813-2012	CLOSED ON SUNDAYS
FRAME SHOP	349-616-8117	
EUROPCAR	629-4172	CLOSED ON SUNDAYS
OPTICAL SHOP	081-502-7113	
CIRO'S GOURMET SHOP	329-782-0156	
NAVY FEDERAL CREDIT UNION	1-800-0-842-6328	CLOSED ON SUNDAYS
MILITARY AUTO SOURCE	629-4187	
DUNKIN DONUTS		
KFC – A&W – TACO BELL	081-813-2045	
SUBWAY	081-502-7578	



# TAX FREE VOICE & VDSL PROGRAM



Residential Services  
Office



Off-Base



# ELECTRICITY TAX FREE PROGRAM



Residential Services  
Office



Off-Base





# ON BASE VDSL PROGRAM



Residential Services  
Office

On Base



- ❖ 30 English Channels
- ❖ 6 Italian Channels
- ❖ 9 AFN Channels
- ❖ One AFN Decoder FREE
- ❖ On Base

# TELEPASS®



Available at  
Residential Services  
Office



Monthly Fee €7.50  
(Approx. \$9,00)  
**+Tolls**





- ❖ One Bottle is 18.9 Liters (Approx. 5 Gallons)
- ❖ Cost per Bottle €8.00 (Approx. \$9.00)
- ❖ Minimum of 10 Bottles per order
- ❖ Hot/Cold Water

**Available for on or off-base delivery.  
Order at Residential Services Office.**

- ❖ Registration is completed through MVRO when purchasing/registering your vehicle
- ❖ Fuel Quotas are limited to 300 liters per month but can be higher (up to 400) based on the size of engine
- ❖ Fuel Cards are issued by the Residential Services office after proper registration
- ❖ Customers are billed biweekly based on the amount of fuel that they have pumped into their vehicle during that time frame.
- ❖ Fuel Cards may not be transferred, given away, or sold
- ❖ Fuel Cards are only valid at Agip and Eni Gas Stations





# STUDENT MEAL PROGRAM



**myNavyExchange.com/smp**

**Your source for  
Menus • Meal prices • and More!**

# CAR CARE CENTER

- ❖ Conducts all vehicle safety inspections required by MVRO for registering vehicles and annual renewal.

- ❖ Repair Services:

- ❖ Oil change, tire replacement, brakes, wheel alignment, A/C, transmission, clutch and engine repair

- ❖ Towing service

- ❖ Automotive parts and accessories store





# WHAT SHOULD I BUY?

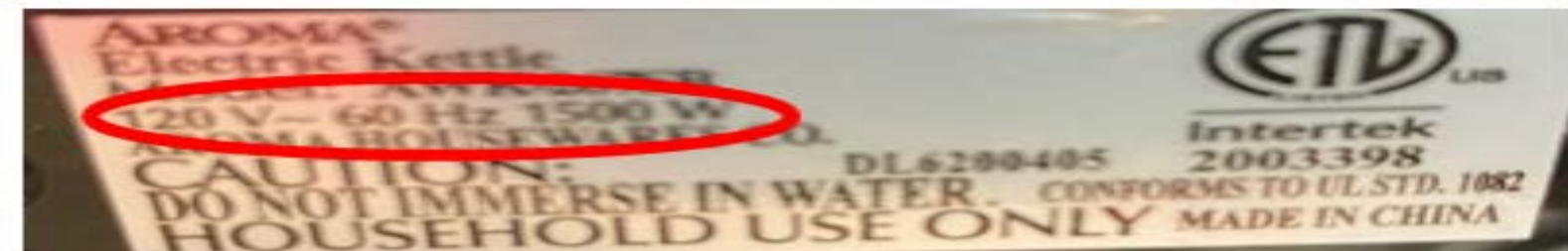
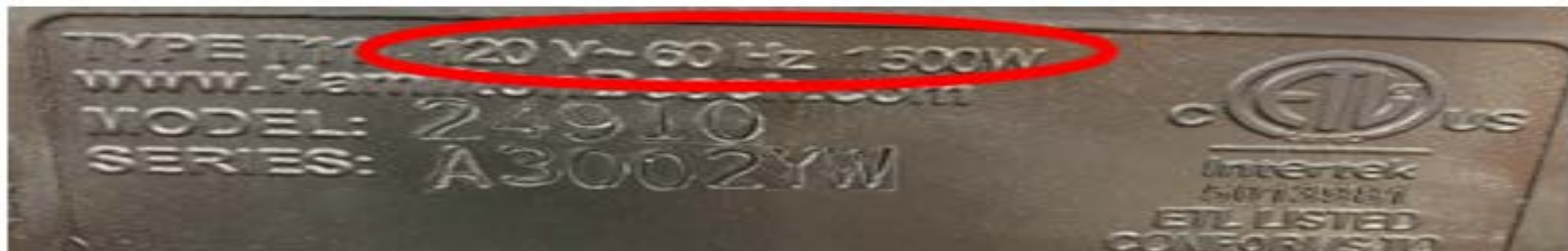
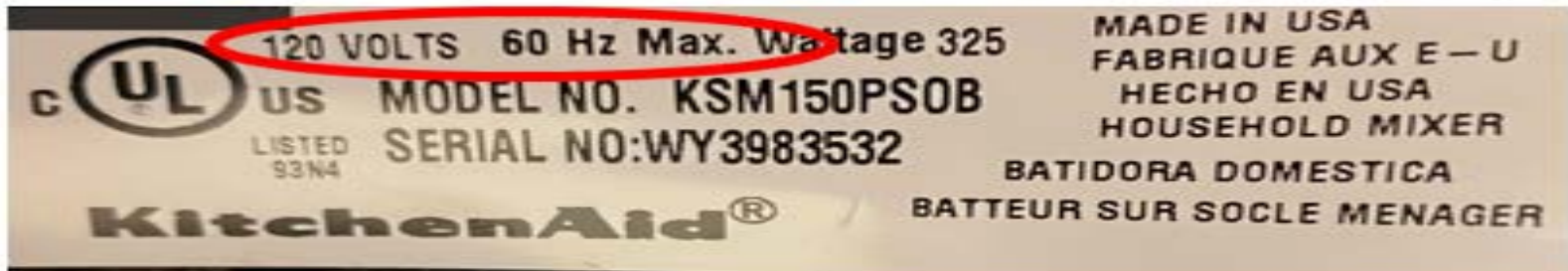
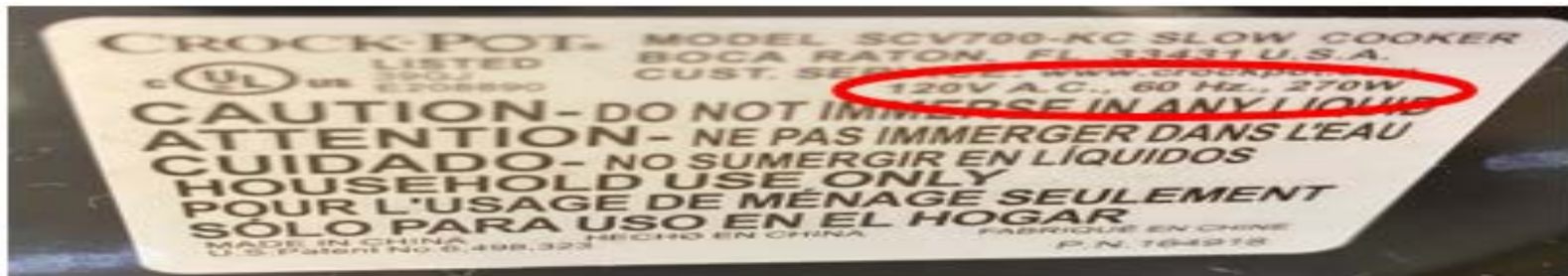
Voltage transformers do not change the frequency of the electricity. Standard electricity in the U.S. is 60 cycles or hertz (Hz) while in Europe it is 50 Hz. Some U.S. equipment may not operate properly on 50 Hz electricity or degrade over time. Decide what items you need to function daily (i.e.-coffee maker, toaster, toaster oven, blender, vacuum, etc.) in order to make best decision.

## WHERE DO I FIND THIS INFO?



- NEX associates
- Info label on cord or directly on item
- Owner's manual
- Google search

# 110v US STANDARD



# 110v EXAMPLES

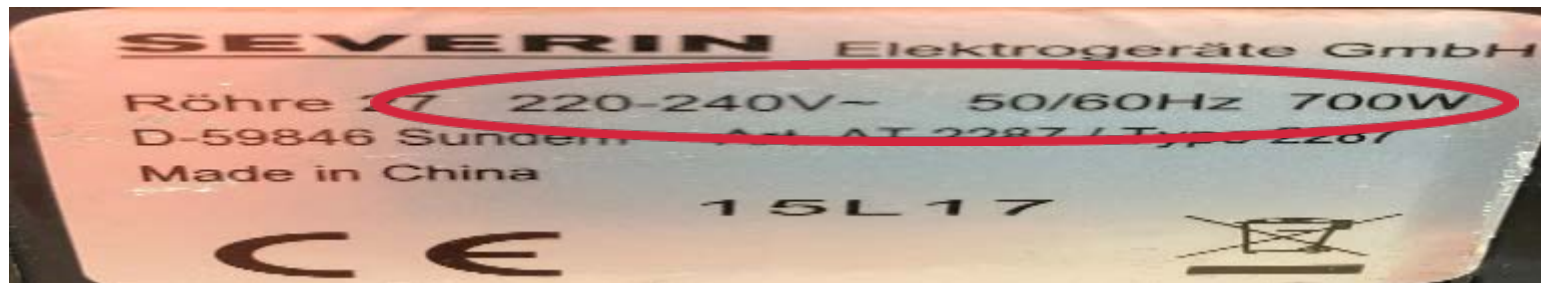
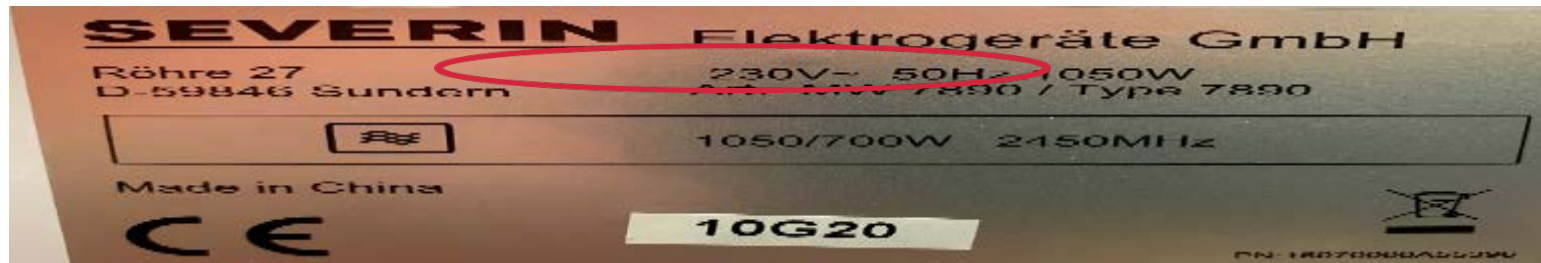
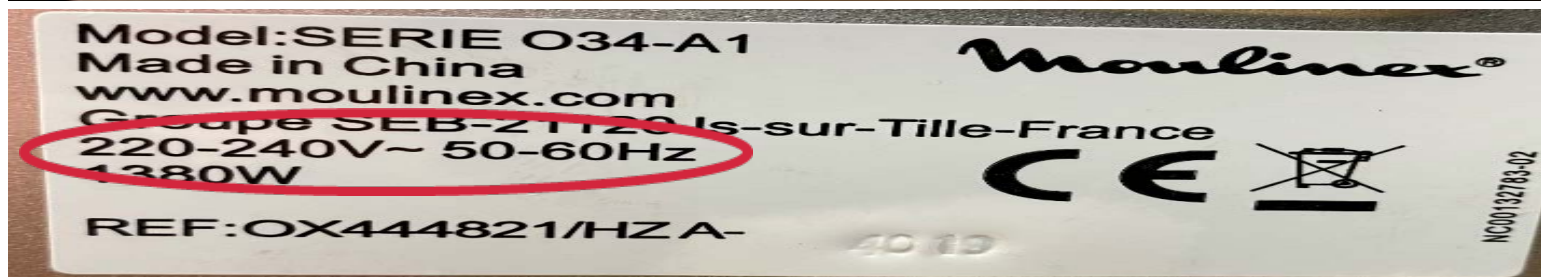
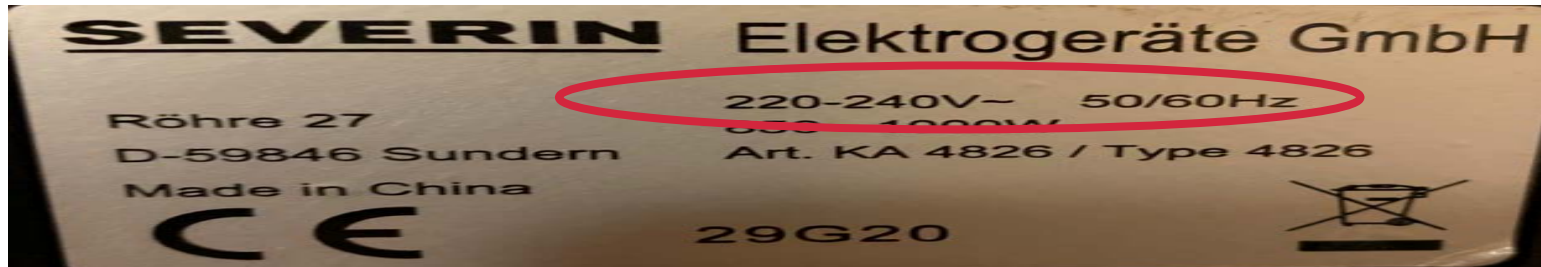
## Plug into transformer only

- Small appliances, vacuums, fans, Blu-ray players, non-dual voltage TV's, etc. When in doubt, ask store associate, check the label, owner's manual, or Google!





# 220v EUROPEAN STANDARD



## FOLLOW THE EUROPEAN LIVING SIGNAGE FOR 220V ITEMS

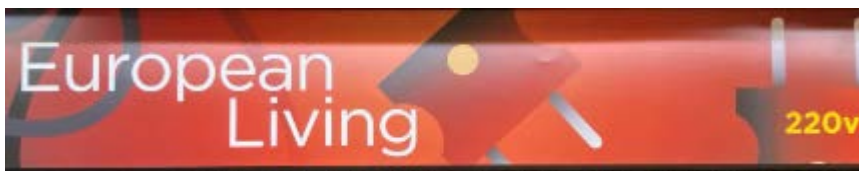
- Lamps only need 220v bulbs & plug adapter



- Small Appliances



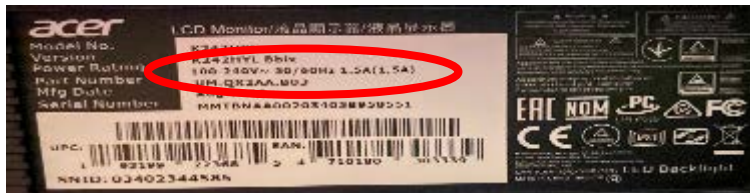
- Electronics





# DUAL VOLTAGE COMPATIBLE

## 110v & 220v



## **Items below only need a plug adapter to function**

- Cellphone chargers
- Apple products
- Laptops
- Bose products
- Portable speakers
- Dyson V-series vacuums
- Computer/Gaming Monitors
- Gaming systems & TVs (consult store associate, label, owner's manual, or Google to confirm)





# EMPLOYMENT OPPORTUNITIES

Human Resources Office  
2nd floor, NEX Mall, Gricignano  
Monday- Friday  
0900-1600

**NavyExchange.jobs**

Search for jobs, apply online, or just create a  
profile for future openings at the click of a  
button!